### COMMISSION ON ENHANCING AGENCY OUTCOMES STATUS REPORT

#### Currently the following summary sheets on selected topics are available on CEAO website: (may be found at http://cgalites/GAE/CEAO/meetingmaterials.asp)

- Update on proposal #2 to Move Additional State Agencies to DAS SmART Unit
- Update on Proposal #8 to Implement Lean Processes
- Update on Proposal #12 to Require Direct Deposit of State Payroll Checks
- Update on Proposal #41 to Fully Implement Drug Recycling Programs
- Update on Proposal #50 About City of Middletown Providing Water to Connecticut Valley Hospital (CVH)
- Longevity Payments to State Employees (Proposal #54)
- o State Employee Compensation Compared to the Private Sector
- Attrition Rate for State Employees
- Profiles of Economic Development Agencies and Comparison of bills to Consolidate ED Agencies
- o Inventory of Connecticut Permits and Licenses

### ■ Using CORE-CT to:

- Identify a meaningful, describable number of state of Connecticut "employees", and where growth and/or reductions have occurred in state government
- Analyze, by agency and job title, the numbers of persons who took the 2009 Retirement Incentive Program (RIP)
  - Determine refills by agency and job title
- Identify, by agency, the positions and people who work in administrative or "back-office" functions, in order to determine the potential impact of any cross-agency consolidation
- Examine state contracting costs and vendor payments to determine:
  - areas of spending, and trends over time
  - contracts with same vendor but different agencies (potential for more efficient contract management)
  - nature of contracts (in part to explore questions of control in state spending in contracting area)

### Other staff activities include:

0

- Interviews with state agency personnel from: the Departments of Administrative Services, Correction, Information Technology, Labor, Mental Health and Addiction Services, Public Health, and Social Services, and the Offices of the State Comptroller and Policy and Management regarding:
  - purchasing initiatives (e.g., reverse auctions, e-procurement/on-line bidding, job order contracting)
  - direct deposit potential
  - back office functions/SmART unit
  - retirement and refill rates
  - prescription drug programs (e.g., drug recycling, pharmacy purchasing cooperatives)
  - state automated systems (CORE-CT, unemployment insurance payments)
  - Discussions with non-state agencies such as:
    - Capitol Region of Council of Governments
    - Gordian Group (purchasing)
    - City of Middletown (water treatment)

- Continuing research and discussions with other states and national organizations (e.g., NCSL, NGA, National Association of State procurement Officials) on various areas relevant to CEAO proposals
- Following work of governor's Post Employment Benefits Commission (state pensions)
- Other 2010 PRI studies underway that may provide recommendations for efficiencies, cost savings and/or enhance outcomes (see scopes):
  - E-Government
  - Transportation Project Implementation-RBA Pilot II

# ADDITIONAL INFORMATION

### • Key legislative actions during 2010 session relevant to CEAO work:

- Regulation (DEP) overhaul (based on task group)
- Expand authority for reverse auctions to include services
- Requirement for the establishment of a searchable database for state expenditures (housed at Office of Fiscal Analysis)
- Allow state (through DAS) to purchase off an existing contract with another state, town, nonprofit, or other public purchasing consortia
- Establish (as part of the job creation bill) a task force to determine how state agencies can reduce or eliminate duplicative procedures and how technology can help in achieving those reductions/eliminations

## Reports OLR Has Provided to CEAO (also available on CEAO website)

OLR Research Report Number	OLR Research Report Title
2010-R-0044	Small Agency Resource Team
2005-R-0803	Contested Cases—Hearing Officers and Numbers
2010-R-0039	Printing Costs of Publications Produced for the General
	Assembly
2009-R-0450 OLR Backgrounder	Connecticut Contracting Standards Board
2007-R-0573	State Procurement of Energy and Billing Practices
2008-R-0068	Reducing Electric Rates for Low-Income Customers
2002-R-0451	Teacher, Alternate, and State Employee Retirement Plans
2002-R-0430	Public Employee Retirement Benefit Comparison
2005-R-0885	Unified Pension Systems for State and Municipal
	Employees in Colorado, Florida, and New York
2008-R-0270	State Employees and Hazardous Duty Retirement Status
2005-R-0479	Hazardous Duty Workers' Compensation for State
	Employees
2009-R-0292	Motor Vehicle Registration and Driver Licensing
	Agencies in Other States
2006-R-0788	Legislative Mailings
2009-R-0115	HB 6369, AAC Economic Development and Job Creation
2005-R-0517	Connecticut's Medicaid Waivers
2007-R-0170	Medicaid Coverage of Childless Adults